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If you know or suspect that anyone other than you knows or has access to your user identification code or password, you must promptly notify us at support@digitallogbook.org.

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We do not guarantee that our site will be secure or free from bugs or viruses. You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of-service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

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You may link to our home page with our written consent provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it. You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link to our site in any website that is not owned by you. Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page. We reserve the right to withdraw linking permission without notice.

If you wish to link to or make any use of content on our site other than that set out above, please contact support@digitallogbook.org

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Etive Terms & Conditions

If you are a business, these terms of use, their subject matter and their formation and any non-contractual disputes or claims are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.

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One of the purpose of the Digital Log Book is to provide a facility for local authorities and registered social landlords (RSLs) customers of local authorities and tenants to connect directly with services that will be required to manage their tenancy budgeting, personal details and a wide range of other services provided by the Government, local authorities and social landlords including but not limited to financial help and advice, employment information, education, skills, staying warm and well during cold periods, how to save on your energy bills, as well as being a one stop shop for you to pay your council tax, rent, and access other council services.

The website is run on behalf of RSLs, local authorities, third-sector service providers and other private companies by Etive Technologies Limited.

If you have been provided with a Digital Log Book as part of your tenancy, as a customer of a local authority, social landlord or even a credit union you are entirely responsible and liable for maintaining your accounts and ensuring that data is accurate and up-to-date. If you have been provided with a Digital Log Book but are unable to access it, please contact support@digitallogbook.org.

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